

## Professional Technical Service Rental Policy

The Rental Policy ("Policy") of Professional Technical Service ("ProTech") is outlined below. This policy is subject to change. Changes to this Policy, if any, will be at the sole discretion of ProTech and its agents. This Policy is valid throughout the course of any rental and extends itself until such further time as ProTech sees necessary to release the rental customer.

### Rental Policies:

1. Rental customers must provide at the request of ProTech a valid, non-expired, picture ID. These are, but not limited to:
  - a. drivers license
  - b. passport
  - c. any photo identification that ProTech sees fit in the instance that letters (a) and (b) are unavailable.
2. Rentals must be paid for at the time of equipment pick-up.
3. Rentals must be paid for by credit card, unless prior arrangements have been made with the management of ProTech in a written exhibit that is to be attached to any documentation surrounding the rental in question.
4. Rentals may be reserved in advance, without charge. However, a deposit of up to 50% of the total rental cost may be levied if a rental is cancelled less than 48 hours in advance.
5. It is the sole responsibility of the renter to fully understand the Rental Agreement and subsequent documentation that may be associated with any rental.
6. ProTech reserves the right to substitute equipment reserved without notice.
7. ProTech reserves the right to amend and/or change these policies without notice.
8. A copy of the Rental Agreement may be obtained by contacting ProTech. Contact information can be found below.
9. A copy of the rental disclaimer that is made a part of every rental contract has been inserted into the Rental Policy and is as follows:

"By signing this Rental Agreement, the above named Customer ("Renter") accepts responsibility for all damage, loss, or theft of equipment. Lost or damaged equipment and any subsequent repair of said equipment will be charged to Renter at current list price. Late return of equipment will be charged an additional fee at the sole discretion of ProTech. Acceptance of returned equipment does not waive claims against Renter for latent or hidden damage to equipment. Renter agrees not to remove or cover any identifying nameplates or markings showing ownership by ProTech. Proper care, operation, application and understanding of equipment is solely the responsibility of the Renter. Renter assumes all liability in usage of equipment. Equipment may not be taken outside of the continental limits of the United States without prior written permission. No warranty of performance is made for equipment beyond its being in working order when it leaves ProTech. ProTech is not responsible for any loss resulting from the use of its equipment or associated items. Renter is responsible for the quantity and condition of any and all equipment and associated items as listed on his Rental Agreement from the date rented until the scheduled return date to ProTech."

### Contact Information:

ProTech  
12110 Tech Road  
Silver Spring, MD 20904301.929.2490  
301.929.2492 (fax)  
[info@pro-tech.us](mailto:info@pro-tech.us)  
<http://www.pro-tech.us>